



**Booking Request Form**

Please complete the following form and send to the appropriate address below :

**Joie de Vivre - Provence**  
31 St Stephens Drive  
Aston  
Sheffield  
S26 2EP

**Joie de Vivre - Cote d'Azur**  
1 Station Cottages  
Denham  
Uxbridge  
UB9 5EX

**Joie de Vivre - Languedoc**  
45 Abbey Close  
Shepshed  
Loughborough  
LE12 9EH

***Please note, your booking is not confirmed until you have received confirmation from Joie de Vivre Holidays.***

<b>Name</b>	
<b>House Name / Number</b>	
<b>Street</b>	
<b>Town</b>	
<b>County</b>	
<b>Postcode</b>	
<b>Daytime Telephone Number</b>	
<b>Evening Telephone Number</b>	
<b>E-Mail Address</b>	
<b>Property to book</b>	
<b>Date to book</b>	
<b>Number of Adults in your party</b>	
<b>Number of Children in your party</b>	
<b>Additional Comments</b>	

Please sign below to confirm that you accept the terms and conditions listed below.

Signature : \_\_\_\_\_





### Booking Conditions

This property offered for holiday rental is subject to confirmation by Joie de Vivre Holidays (the Agents) to the renter (the Tenant).

To reserve the Property, the Tenant should complete and sign the Booking Form and return/email it together with payment of the initial non-refundable deposit (25% of the total Price due). Following receipt of the Booking Form and deposit, the Agent will send/email a confirmation invoice and statement. This is the formal acceptance of the booking.

The balance of the holiday Price is payable not less than ten weeks before the start of the rental period. If payment is not received by the due date, the Agent reserves the right to give notice in writing that the reservation is cancelled. Reservations made within ten weeks of the start of the rental period require full payment at the time of booking.

Subject to Clauses 2 and 3 above, in the event of a non-insurable cancellation, refunds of amounts paid will be made if the Agent is able to re-let the Property, and any expenses or losses incurred in so doing will be deducted from the refundable amount.

Where any booking is cancelled, and the Agent is unable to find replacement Tenant(s) for the booking, The following cancellation charges are payable by the Tenant to the Agent.

Number of days before start of holiday when cancellation is notified to the Agent	Cancellation charge as %age of total holiday Price
70+	25
35-69	50
35 - 0	100

Apart from the following properties Mas St Laurent, Mas St Charles, Mas St Albert & Villa St Elisabeth where the cancellation terms outlined below are to be followed;

Number of days before start of holiday when cancellation is notified to the Agent	Cancellation charge as %age of total holiday Price
61+	25
60 - 0	100

The Tenant must have a comprehensive travel insurance policy (including cancellation cover) and full cover for the party's personal belongings, public liability etc., since these are not covered by the Agents insurance.

The rental period shall commence at 16:00 on the first day and finish at 09:00 on the last day. The Agent shall not be obliged to offer accommodation before the time stated and the Tenant shall not be entitled to remain in occupation after the time stated.

The maximum number to reside in the Property must not exceed that stated in the description of the property unless the Agent has given written permission.

In respect of each Booking, the property Owner may collect a security/damage deposit from the Tenants, as stated in the Property description. This shall be held by the Owner on trust for the Tenant except in the event that any damage is caused to the Property (including but not limited to furnishings, fixtures fittings and décor) caused by the Tenant(s) during their occupation of the Property. In this case the Owner shall retain that part of the deposit to cover payment for such damage.



# Joie de vivre

The Tenant agrees to be a considerate tenant and to take good care of the Property and to leave it in a clean and tidy condition at the end of the rental period. The Owner reserves the right to make a retention from the security/damage deposit to cover additional cleaning costs if the Tenant leaves the Property in an unacceptable condition. The Tenant also agrees not to act in any way, which would cause disturbances to those residents in neighbouring properties.

The Tenant and party acquire no rights whatsoever over the Property excepting occupation as a holiday let for the period booked. The Tenant shall not sublet the Property.

The Tenant shall report to the Owner (or Owner's Agent) without delay any defects in the Property or breakdown in the equipment. Such as plant, machinery or appliances in the Property, garden or swimming pool and arrangements for repair and/or replacement will be made by the Owner as soon as possible.

The Agent shall not be liable to the Tenant:

For any temporary defect or stoppage in the supply of public services to the Property, nor in respect of any equipment, plant, machinery or appliance in the Property, garden or swimming pool.

For any loss, damage or injury which is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the Agent.

For any loss, damage or inconvenience caused to or suffered by the Tenant if the Property shall be destroyed or substantially damaged before the start of the rental period. In such event the Agent shall, within seven days of the notification from the Tenant, refund to the Tenant all sums previously paid in respect of the rental period.

Under no circumstances shall the Agent's liability to the Tenant exceed the amount paid to the Agent for the rental period.

The use of accommodation and amenities where offered such as swimming pool etc. is entirely at the user's risk and no responsibility can be accepted for injury to a user or visitor and loss or damage to the user's or visitor's belongings

No responsibility can be accepted for any loss or damage to any motor vehicle or its contents.

The bringing of pets on to the Property is forbidden except with the written permission of the Agent.

No camping is permitted on the Property grounds.

This Contract shall be governed by English law in every particular including formation and interpretation and shall be deemed to have been compiled in England. Any proceedings arising out of or in connection with this Contract may be brought in any court of competent jurisdiction in England.

